

# RECHARGEABLE MOOREPOWER™ TOWER

## FREQUENTLY ASKED QUESTIONS



### How Long Does The Battery Last?

Charge life depends on variables that differ for each user and each situation, so a universal answer is not possible. MooreCo performed real life recharge testing with the following units and below are the results from recharging a unit from 0% to 100% while NOT in use.

Device	Battery	Recharge Cycles
Chromebook Asus C302CA	39 Wh	6.5
iPhone 8	6.96 Wh	38
iPad (5th Generation)	32.9 Wh	7.5
MacBook	41.4 Wh	5

These results were calculated and verified with actual units. Different environments may produce different results, including using the units while charging.

### What if I Need More Power?

We offer up to two additional batteries per unit to increase the capacity of the Rechargeable MoorePower™ Tower. Each battery is the same size as the first, so by adding two, you are tripling the capacity.

### What is the Difference Between USB-A and USB-C?

**USB-A:** USB-A is the most common and popular USB standard, which you can find on virtually any device that uses a USB cable.

**USB-C:** USB-C is the emerging USB standard. More and more devices are being built to support USB-C to take advantage of its benefits, including more powerful charging and data transfer throughput.



### How Long Does it Take to Recharge?

The Rechargeable MoorePower™ Tower should recharge with the standard single battery in 2.5 hours. Two batteries will charge in about 4.75 hours, and three batteries will charge in about 7 hours.

### Can I Charge Devices While the Rechargeable MoorePower™ Tower Charges?

Yes.

### How Can This Unit Be Shipped?

Ground via UPS/FedEx/LTL etc. The Rechargeable MoorePower™ Tower cannot be air freighted or overnighted due to shipping restrictions on lithium ion batteries.

### Does MooreCo Supply USB-C Cables?

An accessory pack will be offered for sale soon. Stay in touch with your sales rep for more.

### What is the Warranty on the Rechargeable Power Tower?

The Rechargeable MoorePower™ Tower has a 12 year warranty on the unit and a one year warranty on the electrical and battery. The battery is user replaceable.

### Is the Rechargeable MoorePower™ Tower UL Listed?

Yes, the Rechargeable MoorePower™ Tower is UL and CUL listed.



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